

***My Cancer Care Record******North Eastern Melbourne Integrated Cancer Services (NEMICS)***

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**Project aims**

**To develop a resource that would support and encourage people affected by cancer to:**

- \* Be more informed and actively involved in their own care**
- \* Be provided with more of their own, personally relevant information**
- \* Be better equipped to recall and communicate their cancer and other health-related information with health care professionals**

**Consumer engagement methods**

**As a consumer-driven initiative, the consumer group were supported and involved in all phases, including:**

- \* Initial identification of needs via consultation meetings**
- \* Developing the program logic/work plan to identify project goals and intended outcomes**
- \* Developing the terms of reference to engage clinicians on an advisory & implementation group**
- \* Chairing the advisory & implementation group meetings**
- \* Assisting in the preparation and revision of resource content**
- \* Deciding on the overall folder design, logo and name - My Cancer Care Record**
- \* Launching the resource at the NEMICS forum**

**How the patient experience is being improved**

**My Cancer Care Record provides people affected by cancer:**

- \* A place to organise and keep their medical and cancer-related information**
- \* Tips on questions and information they might like to ask of health professionals**
- \* Place to record and recall important details that are frequently asked**

**100 folders are currently being piloted with oncology patients across seven health services in north eastern Melbourne (here at Austin Health) and four hospitals in the Loddon Mallee region of Victoria.**

**The partnership between the consumer group and clinicians has enabled the development of a resource that is patient-centred and acceptable to both groups.**

